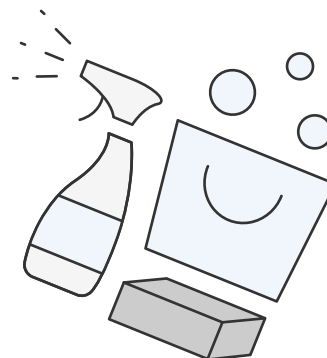


WHAT IS INCLUDED IN MY SERVICE AND WHAT IS NOT?

ALWAYS INCLUDED

- Consulting and personalized support from MOVU teams
- Transport, vehicles and fuel
- Liability insurance/Public liability insurance
- All cleaning products and equipment
- Guarantee of service
- Kitchen cleaning (including descaling, cleaning of oven, dishwasher, kitchen exhaust hood, inner and outer cupboards, drawers, hotplate/burner and refrigerator)
- Cleaning of shutters, roller blinds or slat blinds indicated in the booking confirmation
- Cleaning of windows and windows frame
- Cleaning of bathrooms (including descaling, cleaning of bathtubs and showers, toilets, sinks and mirrors)
- Cleaning of all floors, doors, door frames, removal of spiderweb and dusting
- Cleaning of radiators



Handover guarantee

Always included

INCLUDED ONLY IF SELECTED

- Presence of the company at the time of the handover
- Cleaning of the tumble dryer and washing machine
- Disposal service
- Cleaning of glue traces on tiles and doors
- Cleaning of attic, cellar, balcony and terrace
- High pressure cleaning - balcony/terrace
- Carpetfloor shampooing
- Winter garden cleaning
- Cleaning of the chimney

NOT INCLUDED

- Cleaning of walls
- Replacement of kitchen and bathroom filters
- Repair work &/or electrical work
- Mould treatment (mould removed superficially)
It is the responsibility of the building agency/ landlord to provide in depth treatment of the mould if necessary)
- Filling holes in walls
- Polishing floors
- Sanding floors
- Cleaning of glue traces on damaged surfaces (carpets, parquet, laminate)